

We are "rooted" in our community!

Hello community partners, patients, and friends!
Our second quarterly newsletter of 2019 is now complete.
Read through and click on the links to learn more.



National Health Center Week

A CELEBRATION OF QUALITY AND AFFORDABLE CARE

What is National Health Center Week? National Health Center Week is a week dedicated each year to the celebration of the work that health centers do in local communities. It is a chance to showcase the highly effective and innovative **health center model of care**. National Health Center Week is August 4th through 10th, and the theme this year is "Rooted in Communities."

Why does TenderCare participate? TenderCare Clinic participates in NHCW because we are a federally qualified health center. We receive federal funding that helps us provide better access to care to people in our local communities. TenderCare is dedicated to improving health outcomes and reducing health care costs. We are participating to show our support of health centers and how we are "rooted" in our community!

What is happening that week? So many great things! We are: collecting toiletries for patient care kits and Circle of Love, a local non-profit with a domestic violence shelter; hosting a gardening and nutrition class for the community with Greene County Extension and 4-H; starting a **Little Free Pantry** in our own front yard with Heroes for the Hungry; hosting a brunch reception for elected officials and partners; welcoming Dr. Mark Quinn to give a guest presentation on radiation treatment and cancer care; and showing our staff some appreciation! More details on events can be found below under "Upcoming Events" or on our website under **News and Events**.

IMPROVING YOUR EXPERIENCE



We want you to go home happy and healthy! Over the past month, we have conducted patient focus groups to gather ideas about how to improve. You can also give us input! Fill out the patient survey on your way out the door or by email after your appointment. We appreciate your feedback!

THANK YOU TO OUR PRESCHOOL TEACHERS AND STAFF

As you may know, our preschool closed its doors on Friday, July 12th. TenderCare was informed by the Human Resources and Services Administration in mid-June that we would no longer be allowed to utilize our supplemental funding from the government to help run the preschool. Without these funds, the preschool was not able to cover operating expenses. We are hopeful that another individual or group will come in and reopen the preschool to continuing supplying childcare and education to the families in Greene County.

We cannot thank the preschool teachers enough for all the love and care they showed our children each and every day. They are greatly missed already; we wish all of them well and thank them for the many years they spent caring for the children in this community.



Front row, L to R: Lorraine Butts, Jenny Ward, Andrea Guerrero, Donna Bailey, Alexis King, Shaquarter Smith, Natasha King
Back row, L to R: Amanda Fleeman, Elisa Gresham-Lumpkin, Glenda Hall, Magen Young, Shawanna Waller, Beonca Giles, Sarita Benitez, Annie Campbell, Michelle Armstrong, Tamara Brown
Not pictured: Karen Day, Sherri Jorge, and Shirley Melton



MILLEDGEVILLE

We have been busy in Milledgeville this spring! In April, outreach attended the Art Healthy Festival located on Georgia College's campus. Different vendors promoting healthy lifestyles and movement came and provided resources for the community members and families who attended the event.

In June, we went to the B+Well Baldwin Community Health Expo at the Navicent Health Baldwin Hospital. We handed out flyers about our Milledgeville office and the services that are available to the patients there.

[More about our Milledgeville office](#)



COMMUNITY OUTREACH

Community outreach volunteered at three different Teen Mazes this spring: Greene, Morgan, and Putnam counties. The Teen Maze event is for high school students to learn about the consequences of choices they make - we had booths on infant care, substance abuse, and STDs at the three we attended.

Kids Day America was another successful event we attended in May! Held at Lakeside Church, the event focused on resources and activities in the community centered around kids!

[Morgan County Teen Maze video](#)



PATIENT HEALTH & RESOURCES

We finished Walk to Wellness, our 6-week walking program, in April. Our top walker completed 50 miles during the program, which is 225 laps around the park! The participants reported that they felt community during the walking program and were encouraged to continue exercising on their own. St. Mary's Good Samaritan Hospital and TenderCare Clinic hold the program every spring.

We have expanded our quarterly diabetes classes to every month! The interest in education about medication, healthy eating, and exercise for patients with diabetes is growing, so our wellness department is bringing a new class to patients every month!



HERE TO SERVE YOU

Our Medical, Dental, and Travel Clinic all increased their visit numbers from the first to second quarter! Below are the numbers of visits & encounters we completed April - June:

Medical: 8,872 visits
Dental: 1,858 visits
Behavioral Health: 88 sessions
Patient Care Plans/Health Education: 1,409 visits
Travel Clinic: 31 consultations
Nursing Homes: 458 visits
Nurse (shots, labs, etc): 507 visits
Eligibility (slide, insurance): 422 visits
Pharmacy: 12,964 prescriptions filled

Our medical visits (seeing the doctor, getting patient education, or coming in for a nurse visit) were also broken down by office location for the three months:

Greensboro: 3,951 encounters
Lake Oconee: 2,980 encounters
Milledgeville: 1,706 encounters
Wellness Center: 1,490 encounters

Our health services



UPCOMING EVENTS

We are excited for the upcoming events we are hosting:

August:

- 7th: Gardening and Nutrition Class
- 8th: Little Free Pantry Ribbon Cutting
- 9th: Guest Presentation by Dr. Quinn, Radiation Oncologist

October:

- Breast Cancer Awareness activities



[Visit our News and Events Page](#)

WHERE ARE YOU AGAIN?



DENTAL

We would like to spotlight our dental department this quarter! TenderCare Dental hired Lora Lee Antill at the end of March as an additional dental hygienist, so the office has more openings for cleanings and routine check-ups. Between Rhonda and Lora Lee, the dental office is able to get patients in sooner for their routine appointments! The dental hygienist visits improved by 70% in the second quarter.

In addition, Dr. Woodard and Dr. Carithers are still busy seeing patients as well, together totaling over 1,300 visits in the second quarter.

All of this is not made possible without the office staff and dental assistants! If you would like an appointment, please call 706-454-5114.

[Visit our Dental Page](#)

Primary TenderCare Locations



TenderCare
Clinic of
Greensboro



TenderCare
Clinic of Lake
Oconee



TenderCare
Clinic of
Milledgeville



TenderCare
Clinic
Wellness
Center

We have four separate office locations! Our biggest office is the Greensboro one, diagonally across the street from Greene County High. It houses medical, dental, and pharmacy services. Our other offices are solely medical offices. TenderCare Clinic of Lake Oconee and the Wellness Center are located in front of Harbor Club neighborhood off Highway 44, and our Milledgeville office is located in Suite 114 in the business park on Fieldstone Drive.

[Find our locations](#)

Thank you for letting us share our mission with you.

FOLLOW US

